



*- remote support for professionals on the move*

## **NetOp<sup>®</sup> Mobile & Embedded**

TAKE ANY DEVICE.

TAKE IT ANYWHERE.

TAKE FULL CONTROL.





## CONTROL A MOBILE DEVICE - ANYWHERE

The number of mobile workers is growing at an exponential rate, and so is their need for maintenance and support solutions. The sales executive has lost his budget, the truck driver can't find his way, the nurse has trouble getting to the patient's online journal, or the waiter can't run the guests credit card through the reader. The list of critical events is endless, and as opposed to conventional networked devices, mobile devices – and their users – haven't had the same opportunities for support available.

Until now! NetOp Mobile & Embedded gives you the world's best remote control solution for mobile and embedded devices. Whenever you supply a device running on Windows mobile, your IT department faces a number of challenges in terms of support and maintenance. You've already decided to provide your frontline workforce instant communication and network access, with NetOp Mobile you give them instant remote support no matter where they are.

**If you want complete peace of mind,  
choose a complete solution**

NetOp Mobile & Embedded is based on NetOp Remote Control, the most award winning remote control application on the market. With a complete suite of functionalities, as well as superior documentation and uncompromising security, NetOp Mobile & Embedded lets you stay ahead of future threats and challenges to mobile and embedded devices.

## GO GLOBAL WITH THE REMOTE SPECIALIST RIGHT BESIDE YOU!

NetOp Mobile & Embedded helps you share and safeguard mission-critical resources – no matter where they are. We simply enable you to make the most of your opportunities in a mobile world and do the following tasks easily, quickly, and safely:

- Remote user support from corporate helpdesk or corporate mobile
- Remote administration
- Remote maintenance
- Remote operation of machinery

If you want your workforce to be mobile and at the same time have full and safe access to company resources, you'll need to minimize downtime and maximize support efficiency. With NetOp Mobile & Embedded, you'll get it right the first time, save time and money, and get a dedicated solution from a company who has made remote control its core business for over 20 years.

### WHO CAN BENEFIT?



#### **Transport and Logistics**

If you use mobile devices to keep your customers' assets on track, NetOp Mobile & Embedded makes sure your workforce has smooth-running tools at any time, anywhere.



#### **Healthcare**

Whether the homecare nurse needs to check up on a patient's medication or a doctor wants to look up an online reference, NetOp Mobile & Embedded helps keep their network and access healthy and secure, no matter their physical location.



#### **Retail**

NetOp Mobile & Embedded keeps customers and employees happy by ensuring an uninterrupted flow at the cash registers and on the shopping floor and making sure that shop workers always have access to the latest inventory.



#### **Business**

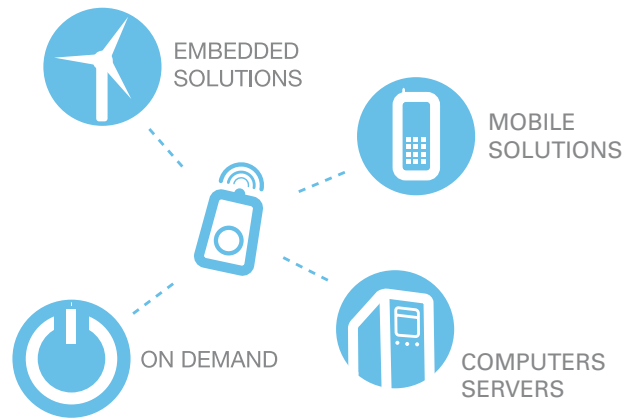
From making sure the sales executive gets his email settings restored to updating a vital application on his Pocket PC, NetOp Mobile & Embedded keeps your global workforce connected, updated, and supported.

### Mobile Guest

Enables remote controlling devices running a NetOp Remote Control Host (including Mobile Hosts) from a mobile device connected to your LAN or to the Internet, for example via a cellular telephone network.

### Guest Features

Installation via ActiveSync or manually  
Configuration using a Windows PC or on the device  
HTTP, TCP and UDP protocols  
AES encryption  
Remote control  
Remote management  
File management  
Text Chat  
Send message  
Inventory scan  
Run program  
System commands  
NetOp Name Server support  
Kiosk mode  
Remote control of Windows, Windows CE, Linux, Unix, Mac  
Localized in English, German, French and Spanish



### Mobile Host

Enables the mobile device to be remote controlled and interacted with in other ways from a computer that runs NetOp Guest.

### Host features

Installation can be prepared on the computer even when the device to install on is not cradled  
Text Chat  
File transfer  
Request Help  
Inventory  
Event logging  
Security Server  
Receive message from Guest  
Run Program  
Wake-up Host at predefined hours  
Stealth Mode  
Send messages to the Host from an External Program  
Receiving Host Messages in an External Program



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### SUPPORTED PLATFORMS:

Windows CE 4.2 (2003) and 4.21 (2003SE) Pocket PC  
Windows Mobile 5.0 Pocket PC and SmartPhone, CE 5.0 Vanilla  
Windows Mobile 6 Pocket PC and SmartPhone, CE 6.0 Vanilla